

Job Seeker Corner

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Workforce Center Hours for Walk-in Consultations

Good luck in choosing your next career! Always remember, the Workforce Center offers a variety of walk-in consultation hours if you get stuck and need to ask questions. [Click here](#) for a complete list of Workforce Center hours and contact information.

New Initiatives



[Click here](#) to check out the Skillful website and learn about the benefits

Job Seeker Tip

Are you interested in ringing in the New Year with new financial strategies?

Our local public libraries offer a FREE 'Money Matters' series to provide personal financial education. 'Money Matters' focuses on three main areas of interest:

Tax Information

In this workshop you will gain valuable knowledge about preparing your own taxes, what questions to ask when choosing a certified tax preparer, and how to find the local IRS-certified FREE tax prep program. Learn how to maximize your refund, get all available tax credits, and what is new for this year's returns. The course is taught by local CPAs, Volunteer Income Tax Assistance (VITA), and AARP.

Start a Home Business

Are you exploring a home business for primary or supplemental income? Learn from the experts about the opportunities, advantages, challenges, and pitfalls associated with a home business. Take away resources and ideas on how to get started or grow a home business. The course will be taught by local business experts.

Buying or Refinancing a Home

What's happening in the NoCo real estate market? Learn what lenders look for to give an approval, factors to consider when refinancing, and market trends in your area. The class will include information about rates, down payments, loan types, research sites, and much more! The course will be taught by local lenders and real estate professionals.

[Click here](#) to access the 'Money Matters' flyer and learn of upcoming dates and locations for the classes.

Unemployment Insurance Corner

Did you receive
Unemployment Insurance

this program has to offer.



during 2016?

Throughout January 2017, the Unemployment Insurance office will mail the Form 1099-G to recipients of Unemployment Insurance



during 2016. If your address has changed since you last updated the Unemployment Insurance office, the U.S. Postal Service will forward the Form 1099-G if a current forwarding order is on file. If you do not have a current forwarding order on file with the U.S. Postal Service, you can access your Form 1099-G through your MyUI account.

If you have trouble logging into your MyUI account, please contact the Unemployment Insurance office by phone at 1-800-388-5515 to update your address and request a duplicate Form 1099-G. You may also visit the Larimer County Workforce Center at 200 W. Oak Street, 5th floor every Thursday from 9:00am – 12:00pm or 418 E. 4th Street in Loveland from 1:00pm-4:00pm to access the Unemployment Insurance 'Hotline' phone and connect with an Unemployment Insurance Representative to update your address and request a duplicate Form 1099-G.

Workforce News

Colorado voters have chosen to increase the state's minimum wage by 44% over the next four years.

Amendment 70 took effect on January 1, 2017, raising the state minimum wage from \$8.31 to \$9.30 for non-tipped workers. The state will



continue to raise the minimum wage 90 cents each year until 2020 when Colorado state minimum wage will reach \$12.00 per hour.

The amendment also raises the minimum wage for tipped workers to include wait staff and bartenders. The credit that employers apply toward a tipped employee wage has not changed; therefore, the minimum wage for tipped employees has increased to \$6.28/hour.

Employer Spotlight

Comcast is expected to open their new state of the art facility in early 2017. The new call center is located in



southeast For Collins and is expected to hire 600 employees to help residential customers with technical products and services.

Recruiting and hiring is in full swing as they work toward filling the first training class for **Customer Experience Reps** scheduled to begin in January.

Job Summary for Customer Experience Reps:

When Comcast customers call with a problem, it's up to you to help set things right. This means you will have to be equal parts empathizer, negotiator, troubleshooter, and techie. A 'think-on-your-feet' multi-tasker who is able to turn any situation around and close the call with a smile makes the perfect candidate.

To Succeed: You will need sound judgment, strong tact and diplomacy, and the talent to think 'off-script' to deliver the best solution in a timely, efficient manner. A high school diploma or the equivalent is required along with the flexibility to work overtime and weekends.

Perks:

- Paid training
- Opportunities for promotion, relocation, and advancement within the company
- Tuition reimbursement
- Comfortable and state of the art workspace
- Healthy vending options or full-service café within business park
- Fitness center/game room
- Discounted child care options
- Work stations with standing capabilities

To apply: [Click here](#) to apply. Also keep an eye on the www.larimerworkforce.org website for upcoming hiring events hosting Comcast

Career Transition Services

Are you a veteran looking for career planning, job search, training, or work-based learning opportunities?



The Career Transition and Training (CTT) Team offers the Veterans' Service-To-Career Pilot Program signed

by Governor John Hickenlooper in May 2016. The grant is designed to assist veterans, their spouses and other eligible participants seeking

new employment and careers.

The CTT Team can assist eligible candidates of the grant with career planning activities, job search assistance, training, and access to work-based learning opportunities. With career planning, eligible candidates work one-on-one with a CTT counselor to access career planning assessments and resources to identify your next career move. The CTT Team also assists individuals with intensive job search support for resume and cover letter review, interviewing assistance, and ideas on how to improve your networking skills.

The CTT Team also has scholarship assistance for eligible candidates to pay up to \$4000 for tuition, books, and fees. The team can also help eligible candidates to obtain work-based learning opportunities through a paid internship or an on-the-job training opportunity.

To learn more about eligibility for the Veterans' Service-to-Career Pilot Program, [click here](#) and register for our next orientation, or contact a CTT counselor at **970-498-6694**.

Veterans Corner

Priority of Service

In offering Veterans' Priority of Service, our mission is to provide veterans, transitioning service members and eligible spouses with the resources and services to succeed in the 21st Century workforce by meeting labor-market demands with qualified veterans. To assist in meeting this mission, Priority of Service is given to veterans and eligible spouses.

Priority of Service means that veterans and eligible spouses are given priority over non-covered persons for the receipt of employment, training, and placement services provided under a qualified job training program. For example, that a veteran or an eligible spouse either receives access to a service earlier in time than a non-covered person, or if the resource is limited, the veteran or eligible spouse receives access to the service instead of or before the non-covered person. Please [click here](#) to learn what constitutes an 'Eligible Veteran' or 'Eligible Person' for consideration of Priority of Service.



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